



Sanchar Nigam Pensioners' Welfare Association

Reg. No: SOCIETY/WEST/2021/8902564

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SNPWA/CHQ/Cabinet Secy/1/2025

Dated: 26th August, 2025

To

Shri T. V. Somanathan ,

Cabinet Secretary,

Government of India,

Rashtrapati Bhavan,

New Delhi – 110004

Subject: Request for Intervention Regarding Continued Inaccessibility and Unresponsiveness of Secretary, Department of Telecommunications – Appeal on Behalf of Pensioners

Respected Sir ,

We write to you with the deepest respect and with an earnest appeal on behalf of thousands of senior citizens who have retired from the Department of Telecommunications and BSNL/MTNL. A large number of these retirees belong to vulnerable sections of society and are entirely dependent on their pension and associated benefits for their livelihood and survival.

We are constrained to bring to your kind notice our grave concern regarding the continued inaccessibility and complete lack of engagement from the present Secretary, Department of Telecommunications, who assumed charge nearly two years ago. Despite numerous written communications from our recognised Pensioners' Association, which has consistently represented the genuine concerns and grievances of DoT/BSNL/MTNL pensioners, there has been no response, acknowledgment, or even an opportunity for dialogue during his tenure so far.

This prolonged silence and unresponsiveness stand in stark contrast to the repeated assurances of the Hon'ble Prime Minister, who has, on several occasions, reaffirmed the Government's

commitment to the welfare of senior citizens and pensioners. Regrettably, this assurance does not appear to be reflected in the functioning of the Department of Telecommunications.

For almost **two years**, we have made sincere efforts to draw the Department's attention to critical issues, including **pension revision, implementation of notional increment, irregularities in medical reimbursement, and other long-pending grievances**. However, in the absence of any dialogue or consultation, these matters remain unresolved, causing deep distress and disappointment among the affected pensioners.

We firmly believe that **constructive dialogue** is the cornerstone of resolving long-standing issues. We therefore most respectfully request your kind intervention to advise the **Secretary, Department of Telecommunications**, to grant a **formal audience to pensioners' associations** and initiate an open and continuous engagement mechanism to address and resolve the long-pending issues of lakhs of retirees.

The senior citizens of this nation deserve dignity, respect, and timely redressal of their grievances. We remain hopeful that, under your wise guidance, this matter will receive the urgent and sympathetic consideration it so rightfully deserves.

Thanking you in anticipation.

With warm regards,

Yours sincerely,



G. L. Jogi

General Secretary

Sanchar Nigam Pensioners' Welfare Association (SNPWA)

Copy to:

Shri Neeraj Mittal, Secretary, DoT – for kind information.